

v September 2010

UNITE

THE UNION IN AXA UK

Want
your voice heard
in AXA UK?

Then you need to
join Unite!

AXA AVOID CAR CRASH...

Today's announcement of the changes in AXA Insurance motor claims and the creation of SBU specific functions is at a fundamental level good news in that it re-affirms AXA's continuation in this highly competitive market. Unfortunately the need to reduce costs and be competitive in this area means around 20 employees could potentially lose their jobs with AXA Insurance...

Whilst commercial motor is competitive enough, recent changes in the personal motor intermediary market demonstrate how hard it is to remain profitable in this specific area, with **NIG** pulling out and **Aviva** reducing its exposure and closing offices.

These options were open to **AXA** but they have decided to continue trading in the PLI motor market though clearly they need to take some action to reduce costs and have demonstrated this in consultation with **Unite**.

Obviously we are disappointed with any redundancies but we will

continue to work with **AXA** to ensure that any individuals impacted are provided with all the

support they need to find other jobs, either within the organisation or outside in the motor trade industry.

Members may be concerned with the increased relationship with **SIMS** (**Swiftcover's** claims unit) and see this as the start of a move to a low-cost staffing solution, however **AXA** have assured us that this is not the case and that **AXA** claims staff terms, conditions and benefits are not under threat by this.



WHAT DO YOU THINK?

We have updated our website at www.axa-unite.org to allow you to leave feedback on news items, so please let us know what you think about what has happened in PLI claims on the website.